

QUALITY MANAGEMENT STATEMENT

Parkes Productions Ltd is committed to achieving and maintaining a quality management system to benefit all customers, owners, staff and suppliers.

Within this system, we will endeavour to meet all customer (current and future) requirements and exceed expectations, wherever possible.

All customers are given the maximum support possible, to guarantee that their needs are fully understood and met, at every stage of the project.

Every job is managed by a fully competent member of staff throughout the project, creating a positive working relationship with all clients.

All relevant documentation is controlled, maintained and archived wherever necessary. We respect end-user privacy and no data is ever used or released without permission from the client.

Periodic reviews of staff and work are carried out to ensure all standards are met, abilities and skills are being drawn on and any opportunities for improvement are utilised.

We conform to all relevant safety requirements and continuously look to improve the impact of all our actions harmful to the environment, in line with our environmental policy.

Daniel Parkes Managing Director Parkes Productions Ltd

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